

Terms and Conditions:

1. Unless otherwise agreed, payment is expected at the time of consultation.
2. A current fee structure is displayed on the wall in the waiting room and on the website. Fees quoted for services may be adjusted from time to time, and the patient hereby agrees to pay any such adjusted fee (e.g., in instances where cost of services or government surcharges increase, or errors/omissions by Bryndwr Medical Rooms or its representatives have been made). Prices include GST unless otherwise stated.
3. Overdue accounts will incur a penalty fee of \$10.00. An account is overdue if it has not been paid within 30 days of the service being provided.
4. Missed appointments/no shows/DNA (Did Not Attend) and appointments cancelled with less than 2 hours' notice will incur a charge of \$25.00.
5. We are more than willing to work with our patients who are concerned about their ability to pay. It is best to arrange a payment plan that is acceptable and manageable for everyone, rather than to let debt accumulate, so please discuss this with the Practice Manager if you are concerned. Setting up regular weekly or fortnightly automatic payments will help manage your account; but needs to be discussed with, and approved by the Practice Manager first.
6. We reserve the right to ask for payment on arrival, before a service is provided. This may apply to:
 - Those who have an outstanding account with us.
 - First appointments for new patients.
 - Those who have had a previous debt with us or other medical practices.
7. Bryndwr Medical Rooms may withhold further provision of service where there is any outstanding amount due, except in an emergency.
8. In the event that we are unable to collect payments from you within 90 days, you will be referred to Aorangi Debt Collection and will result in extra charges for which you will be liable.
9. Bryndwr Medical Rooms may disclose personal information for debt collection, repossession, credit reporting and other similar purposes.
10. Termination of the contract may apply where there is non-payment without prejudice to any claims Bryndwr Medical Rooms may have.
11. Bryndwr Medical Rooms agrees not to use or disclose any information more than is reasonably necessary for its genuine business purposes.
12. Variations to these Terms and Conditions may occur from time to time, and Bryndwr Medical Rooms will notify the patient by way of invoice, receipt of which shall be deemed to be acceptance by the patient.